

E-commerce Store Development Terms & Conditions

Fahad Creative Studio

1. Scope of Work

Fahad Creative Studio will design and develop an e-commerce website including product pages, cart, checkout, and basic integrations as per the agreed project brief. Any additional features or custom functionality will be charged separately.

2. Payment Terms

- A minimum 60% upfront payment is required to begin the project.
- Final delivery and store handover will only be provided after full payment.
- Payments are non-refundable once work has commenced.

3. Project Timeline

- Estimated timelines will be shared before starting.
- Delays caused by late content, product data, or feedback from the client will extend deadlines.

4. Revisions Policy

- A limited number of revisions are included per plan.
- Additional revisions will incur extra charges.
- Major changes (structure, features, or design overhaul) will be treated as a new project.

5. Client Responsibilities

- Client must provide product data, images, pricing, policies, and content on time.
- Client is responsible for accuracy of product details and legal compliance (tax, policies, etc.).

6. Domain & Hosting

- Domain and hosting are not included in project pricing unless explicitly stated.
- Clients may choose to purchase domain and hosting independently or through Fahad Creative Studio.
- If purchased independently, the client is solely responsible for setup, maintenance, renewals, and any third-party issues. Fahad Creative Studio holds no liability for external providers.

- If purchased through Fahad Creative Studio (via Hostinger with an exclusive discounted rate), we will handle setup, management, and technical support, and take full responsibility for hosting-related issues, **100% advance payment is required** before purchase and setup.

7. Payment Gateway & Third-Party Integrations

- Integration of payment gateways (e.g., Stripe, PayPal, Credit/Debit Card, local gateways) will be set up as per availability.
- Approval, verification, and compliance with payment providers are the client's responsibility.
- Fahad Creative Studio is not responsible for rejection, holds, or issues from third-party services.

8. Security & Transactions

- Basic security measures will be implemented.
- Fahad Creative Studio is not liable for fraud, unauthorized transactions, chargebacks, or security breaches after delivery.

9. Product & Order Management

- Client is responsible for managing products, inventory, orders, and customer communication after delivery.
- Training (if included) will be limited to agreed scope.

10. Performance & Sales Disclaimer

- No guarantees are made regarding sales, revenue, or business success.
- Store performance depends on marketing, product quality, pricing, and market demand.

11. Third-Party Tools & Plugins

- E-commerce stores may require paid plugins, themes, or tools.
- Client is responsible for purchasing and renewing licenses unless otherwise agreed.
- Fahad Creative Studio is not liable for third-party updates or failures.

12. Website Handover

- Full access and credentials will be provided after complete payment.
- Client is responsible for maintaining login security and backups.

13. Maintenance & Support

- Ongoing maintenance is not included unless agreed separately.
- Limited post-delivery support may be provided for a defined period.

14. Data & Backup Responsibility

- Client is responsible for maintaining backups after handover.
- Fahad Creative Studio is not responsible for data loss post-delivery.

15. Cancellation Policy

- Before project start: eligible for refund.
- After work begins: no refund or partial refund based on completed work.
- Completed work remains property of Fahad Creative Studio until full payment is made.

16. Liability Limitation

- Fahad Creative Studio is not liable for any direct or indirect losses, including loss of sales, revenue, or data.
- Liability is limited to the total amount paid for the project.

17. Copyright & Ownership

- Ownership of the final website is transferred after full payment.
- Fahad Creative Studio reserves the right to showcase the project in portfolio and marketing.

18. Indemnification

The client agrees to indemnify and hold Fahad Creative Studio harmless from any legal claims related to products sold, content, or store operations.

19. Confidentiality

All client data and project details will remain confidential and will not be shared with third parties.

20. Termination

Either party may terminate the project with written notice. The client must pay for all completed work up to termination.

21. Amendments

Fahad Creative Studio reserves the right to update these Terms & Conditions at any time without prior notice.

A handwritten signature in black ink, reading "Fahad AG" in a cursive script.

Fahad Abdul Ghaffar
CEO, Fahad Creative Studio
Date: 1 April 2026